

Quality health plans & benefits
Healthier living
Financial well-being
Intelligent solutions

aetna®



Helping you safely get the specialty medicine you need

Aetna Specialty Pharmacy® medicine and support services

Some long-term health conditions — such as multiple sclerosis, rheumatoid arthritis or cancer — require special medicine. They need to be sent quickly, safely and securely. With Aetna Specialty Pharmacy,* you can get these medications by mail — sent to your home, doctor's office or anywhere you choose. With free standard shipping, too.

They're different from other medications:

- Many need to be stored and shipped under special conditions, like refrigeration.
- Many need to be injected or infused.
- Many have a risk of side effects, so you may need help to manage these drugs and stay on track.

Aetna Specialty Pharmacy helps meet these needs. It's a pharmacy that's focused only on specialty drugs. And it's staffed with a dedicated team to help you use them safely.

Choose Aetna Specialty Pharmacy and get tips to safely use your specialty drugs.

*Specialty drugs through Aetna Specialty Pharmacy and the Specialty Pharmacy Network may not be available to California HMO members. Talk to your doctor about the appropriate way to get the specialty medicine you need. Doctors may have agreed to dispense and administer these drugs to you themselves. Or they may write a prescription so you can fill them at a participating retail or mail-order pharmacy.

Services beyond your local pharmacy

You get all these services with your pharmacy benefits and insurance plan:

Fast, free delivery

Get your medicine sent to your home, doctor's office or wherever you choose. We track your order to make sure it arrives quickly and safely.

Secure, private packaging

Your medicine is packed and shipped in line with drugmaker requirements. We also send your medicine in plain packaging to protect your privacy.

Personal instruction

If you need it, we'll teach you how to inject your medicine. And go over anything you need to know about it, and your condition.

Ongoing follow-up

Nurses and pharmacists will keep in touch with you and your doctor. They'll reach out as often as you need. They can also arrange home care services. If you ever have a question, they are on hand to offer support anytime, day or night.

Flexible payment options

Based on your financial needs, our staff may be able to set up a payment plan for you. In addition, you may be able to get financial help from a drug's maker or through foundations related to your condition. Staff members can let you know.

Free injection supplies

You can get needles, syringes, alcohol swabs, bandages and containers for needle waste, if you need them.

*For illustrative purposes only. Does not reflect events experienced by an actual member. Savings depend on plan design and prescribed medicine.

In Idaho, health benefits and health insurance plans are offered and/or underwritten by Aetna Health of Utah and Aetna Life Insurance Company. For all other states, health benefits and health insurance plans are offered and/or underwritten by Aetna Health Inc., Aetna Health of California Inc., Aetna Health Insurance Company of New York, Aetna Health Insurance Company and/or Aetna Life Insurance Company (Aetna). In Florida, by Aetna Health Inc. and/or Aetna Life Insurance Company. In Utah and Wyoming by Aetna Health of Utah Inc. and Aetna Life Insurance Company. In Maryland, by Aetna Health Inc., 151 Farmington Avenue, Hartford, CT 06156. Each insurer has sole financial responsibility for its own products.

This material is for information only and is not an offer or invitation to contract. An application must be completed to obtain coverage. Rates and benefits vary by location. Health benefits and health insurance plans contain exclusions and limitations. Not all health services are covered. See plan documents for a complete description of benefits, exclusions, limitations and conditions of coverage. Plan features and availability may vary by location and are subject to change. Aetna Specialty Pharmacy refers to Aetna Specialty Pharmacy, LLC, a subsidiary of Aetna Inc., which is a licensed pharmacy that operates through specialty pharmacy prescription fulfillment. Information is believed to be accurate as of the production date; however, it is subject to change. For more information about Aetna plans, refer to www.aetna.com.

Policy forms issued in Oklahoma include: HMO OK COC-5 09/07, HMO/OK GA-3 11/01, HMO OK POS RIDER 08/07, GR-23 and/or GR-29/GR-29N.

Policy forms issued in Idaho by Aetna Health of Utah Inc. include: HI HGrpAg 02, HC HCOC 03, ID-GA-SG-AETNA-Amendment 2016 01, AL ID HNO COC Amendment 2016 01.

Policy forms issued in Idaho by Aetna Life Insurance Company include: GR-9/GR-9N, GR-23, GR-29/GR-29N, AL HCOC 03, AL HGrpPol 02, GR-96814 02.

www.aetna.com

Aetna Specialty Pharmacy works for you

Here's an example*:

Kara has anemia, a serious blood condition. She visits her doctor to get her specialty medicine. The visit and travel time take about 90 minutes each week. She pays an out-of-pocket cost for each office visit, too.

If she starts using Aetna Specialty Pharmacy:

- She'll get her medicine sent to her home
- She'll spend less time away from work
- She'll save on out-of-pocket costs

How to place your order with Aetna Specialty Pharmacy

Ordering your first prescription

Getting the specialty medicine you need delivered right to your door is easy. Visit www.aetnaspecialtyrx.com during pre- or post-enrollment to learn how to get started with Aetna Specialty Pharmacy. Once you're enrolled, you'll be ready to submit your prescription orders.

Choose Aetna Specialty Pharmacy for quick delivery of your specialty medicine and useful safety tips.

aetna®